

Promero provides contact centers around the world the ability to achieve operational excellence through its unique combination of people, products and services.

In its quest to provide superior software solutions, Promero has partnered with recognized leaders in the global market place. These partners provide innovative technology, strength, stability, comprehensive consultation, implementation and support. Promero is an Oracle Worldwide Certified Partner, IEX Channel Partner, Cognos Channel Partner, Verint Channel partner, a Voxeo authorized Value Added Reseller and System Integrator and 1Vault Authorized Agent.



Cognos, an IBM company [NYSE: IBM] is a world leader in business intelligence and performance management solutions. Cognos provides world class enterprise business intelligence, analytical, applications, best practices and solutions to help companies better understand and manage financial and operational performance. Cognos services more than 23,000 customers in more than 135 countries.



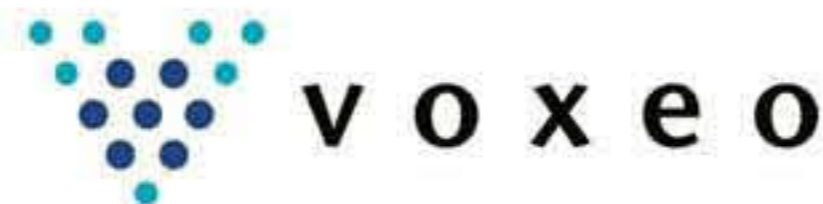
Oracle [NASDAQ: ORCL] is the world's largest enterprise software supplier. Oracle manufactures and distributes database, middleware and application software to assist customers manage and grow their business operations. Oracle provides Contact Center Anywhere and Siebel CRM software.



IEX Corporation, a subsidiary of Nice Systems, LTD [NASDAQ: NICE] has provided workforce management solutions since 1988. Today, it has more than 900,000 than 900,000 agents at over 3,100 sites in more than 45 countries using its flagship, IEX TotalView Workforce Management, performance management, strategic planning, agent development, quality monitoring and interaction analytics technology.



Verint Systems Inc. (VRNT.PK), is a leading provider of actionable intelligence solutions for an optimized enterprise. Today, more than 5,000 organizations in over 100 countries rely on Verint solutions to perform more effectively, build competitive advantage and enhance the security of people, facilities and infrastructure. Verint Witness Actionable Solutions enables organizations to capture and analyze customer/caller interactions, improve workforce performance and optimize service processes in contact center, branch and back-office operations.



Voxeo helps enterprises improve service and lower costs by automating and connecting their most common phone calls with its Interactive Voice Response (IVR). Voxeo offers pre-packaged solutions for general enterprise, call center IVR, government offices, banks, financial institutions, utilities, healthcare, insurance, retail sales, travel, and transportation industries. Voxeo solutions are used by over 28,000 companies ranging from Fortune 50 to the most innovative SME clients.



Promero houses its network operations center at 1Vault Networks, conveniently located 6 miles from Promero headquarters. The 66,000 square foot facility is equipped with armed security, fully redundant infrastructure, Tier-1 bandwidth providers including NTT/Verio, Qwest, Level(3), Force 10 E600 core devices, Cisco GSR 12000 edge devices, and diverse fiber entry points.

The facility also has a state of the art FM200 Chemical fire suppression system, N+1 power feeds, disaster recovery dormitory and 3.75 Megawatt generators with on-site fuel storage to power the entire center.

1Vault Data Center

