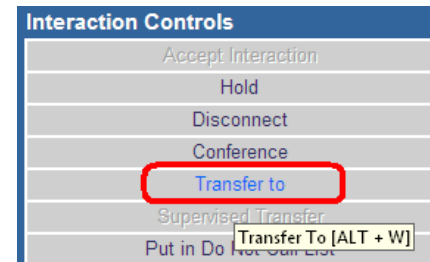
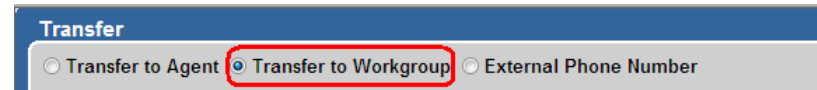


Steps to complete a Supervised Transfer

1) When ready to transfer the current interaction press the **Transfer to** button.



2) Select transfer to Workgroup



3) Select the workgroup and click **dial**. This will complete the transfer

